



HOW WE ARE DIFFERENT FROM OTHERS?

- Workflow for repetitive tasks
- Parametric database driven workflows.
- Considers 95th percentile trend scorecard.
- Predicts failures to offer deep insights/predictive analytics.
- Eliminates human intervention.
- ROI from Automation and uptime.

MIRAT

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► **IT INFRASTRUCTURE MANAGEMENT SOLUTIONS MAKE YOUR BUSINESS BETTER.**

AUTOMATE YOUR ENTIRE IT INFRASTRUCTURE.

MIRAT – A Complete ITOPS Suite

- Reduce time spent on Operational and Maintenance Tasks by 60%
- Empower your L2 and L3 teams with Single Window System
- Improve Infrastructure Availability and Performance up to 99.999%
- Our smart APIs and Microservices ease your integration needs

► **SELF-HEALING**

Orchestrate your operational procedures with workflow driven interface. Your Incidents are either auto-healed or escalated to next level with appropriate excerpts of troubleshooting steps performed by the Orchestrator.

► **SINGLE WINDOW SYSTEM**

There is only limited number of products in the market that are universal enough to address all these challenges from a “single console” and yet to be inexpensive and simple to operate.

MIRAT is an End-to-End IT management solution applicable to small, medium and large companies aiming to reduce the number of repetitive tasks which goes into complex infrastructure integration.

MODULES

- 1 ASSET MANAGEMENT
- 2 MONITORING
- 3 ITSM
- 4 SELF- HEAL
- 5 TRIAGE LIVE POLL
- 6 ROOT CAUSE ANALYSIS
- 7 SOFTWARE ASSET MANAGER
- 8 REMOTE DEPLOYMENT MANAGER
- 9 SECURITY AUDIT AND COMPLIANCE

WHY CHOOSE MIRAT?

- Unified platform for complete infrastructure management.
- Unified way to handle different platforms (OS/DB) – Using Triage Live Poll.
- Single License for the complete suite.

OUT-OF-BOX UTILITIES

- Repetitive Offender Notification
- Integration with Live Discovery, Triage Edge, Insights
- Realtime diagnostic reports
- Predictive heuristic Analytics
- Live Object Discovery Mapping
- Un-Authorized change notification
- Auto link to problem management
- Potential SLA miss notification
- Major Incident Reporting

